



Everything you need to know about
SmartAxess™ Library Lockers
(especially during COVID-19)



What should you look for when considering lockers for delivering materials to your patrons, 24/7, while maintaining distancing?



- Safe, and easy to use, for both patrons and library staff
- Easy to clean and keep sanitized for both patrons and library staff
- Robust and reliable for outdoor installation
- Easy to install and configure
- Affordable

SMARTAXESS LOCKERS ARE DESIGNED WITH EVERYTHING YOU NEED NOW:

Safe, and easy to use, for both patrons and library staff

SmartAxess lockers provide true, 24/7 touchless access to requested library books and materials. Patrons retrieve their books by simply passing their library card under the bar code reader. The System recognizes the patron and the correct locker door springs open revealing books/materials. The patron can remove the books/

materials without ever having touched the outside or inside of the locker, and can close the door with an elbow or shoulder.

When items are retrieved, the system immediately sends a message to staff that the locker is now available for new materials.

If someone forgets their card, all they have to do is enter their library card number or transaction code on the LCD using the corner of a plastic card, cotton swab, pen, pencil or other device.



Easy to clean and keep sanitized for both patrons and library staff

SmartAxess lockers use powder coatings that are stronger than baked enamel finishes. The dual thermal and electrostatic bonds of the powder create an incredibly strong bond creating a surface that can be easily cleaned and disinfected.



Robust and reliable for outdoor installation

SmartAxess library lockers are designed and built for outdoor use.

Heavy gauge, powder coated stainless steel features, with automotive grade hinges and locks

Extended service (if ever needed) is provided under LEID Products Service Program

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Easy to install and configure

The SmartAxess System operates on standard 110v AC power and can be connected to your library's network via WiFi or ethernet.

Lockers can be free standing (bolted to a concrete pad), or bolted to a wall – or if desired built-in to a wall for a pass-through system.

Software is simple to use, and can be integrated with ILS systems

Affordable

We work with libraries of all sizes, and can design a system that is affordable and optimal for individual needs. All systems include turnkey installation, training, and warranty.

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Don't take it from us, this is what libraries across the country have to say about SmartAxess Library Lockers

Tony Howard, Director, Pickering Public Library in Pickering, Ohio answered a few questions about the recently installed 4 banks of SmartAxess lockers throughout their system:

Question: Do you expect increased usage for your four remote lockers?

Answer: Possibly. Our challenge is that we always have a backlog of requests waiting to go into the lockers. This is after we added additional (SmartAxess) lockers at both locations.

Question: Will you be putting into place special distancing or sanitization procedures for these outdoor lockers?

Answer: Yes. We plan to mount hand sanitizer below the keypad for our customers to use. Additionally, our facilities team will clean all empty lockers before staff add new materials.

Question: What are your reopening steps during this stage of the pandemic?

Answer: Offering curbside pickup and locker access.



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Bobbi Mock, Director of Quincy Public Library, Quincy, Illinois, another recent SmartAxess Library Locker System customer, with 4 banks of remote lockers, had this to say to us:

Question: Do you expect increased usage for your four remote lockers?

Answer: Since we closed the doors to public traffic on the night of March 16, our lockers were full- all 57 lockers were filled every day, as quickly as they were emptied. Our patrons do have 7 days to pick them up and we still allow for that, to give patrons comfort in coming out, when they choose, but most came as soon as we called and told them there was an item for them. That level of service continued until the week of April 1st when our governor extended the Shelter in Place order, Pick-up from the lockers dramatically dropped off at this point and we handled more questions about the safety of picking up these items. The week of April 5th locker pick up did increase, but not to the level previously and then our board decided to furlough the staff and we stopped filling the lockers. Prior to the furlough, I was confident that we were building locker users for the long term, and anticipate that our lockers will see more use going forward.

Question: Even though these remote units are outdoors, do you expect to put

in place special distancing or sanitization procedures?

Answer: Patrons have 7 days to pick up their items, so when we called them and indicated there was an item in the locker, we would indicate that if they wanted to wait 24 hours, most of the germs should have died off, additionally the two banks that are completely outside are cold due to current Illinois weather (its snowing today). Our patrons definitely prefer to pick up either at the main library, as it has the only open book drop, or from our locker bank in the local grocery store.

(Note: SmartAxess lockers now feature an anti-microbial powder-coated finish.)

Question: Are other unique methods, actions and operations are your colleagues and staff suggesting to aid library operations once reopening is allowed?

Answer: Many libraries are currently doing curbside pick-up, this method still involves contact between library staff and patron and requires additional safety precautions. With lockers we can meet the needs of our patrons in a contact free method. Lockers allow staff to safely fill holds and for patrons to pick up those items up when it is convenient for them as well as no contact.

(Note - Quincy Public Library opened with limited inside services on June 8, 2020)

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Melissa Huisman, Director of the Gary Byker Library of Hudsonville, Hudsonville, Michigan started down a cost pathway with LEID Products two months ago. She purchased used lockers that didn't work. She came back to us and her system was recently installed. This is what she had to say about her experience and how she came to us:

"In a zoom meeting with other librarians around the state, someone mentioned pick up lockers. It sounded like the perfect way to be able to minimize the danger of spreading the virus for both patrons and staff members, while still allowing access to library materials.

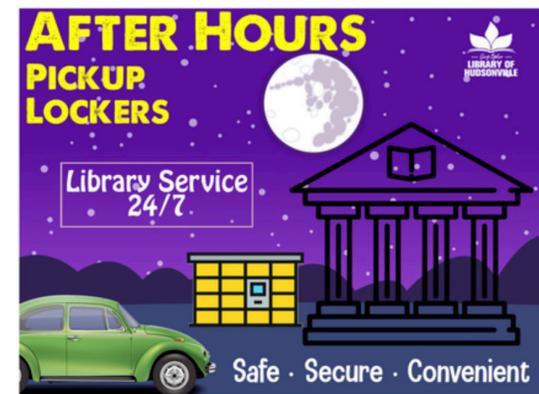
I searched online for locker possibilities and found that many of them were not only priced beyond our means, but also offered many "bells and whistles" that we did not necessarily need. Discouraged, I ended up buying a used old fashioned set of school lockers very cheaply, but found that it was way too difficult to reset the combinations

between uses. I went back to the drawing board.

Then, the Director at the East Lansing Public Library mentioned that she knew a library that had gone from one of the more expensive locker brands to SmartAxess lockers from LEID. I emailed Peter Kujawski, President of LEID, and the rest is history.

We decided to go with LEID lockers because they seemed extremely sturdy, durable and weather proof, were able to allow easy access for patrons using their library barcode, were simple for staff to operate, and did not need any special interfaces - only a basic ethernet connection. They were reasonably priced and the immediate response and willingness to work with our needs was very much appreciated - especially during a Pandemic! What I am most pleased about is how well they blend in with our building and how I will be able to use them for years after the Pandemic is over for "After Hours" pick up."

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Locker promotion on Gary Byker Library of Hudsonville website

SmartAxess Library Locker System Features:

Multiple Authentication Methods

- Pin Code
- Barcode
- RFID Card/Badge
- Magstripe Card

Touch Interface Kiosk

- Industrial panel mount computer
- Full-color LCD display
- IP65 rated weather-resistant screen and electronic interconnections
- Customizable welcome message
- Customizable images and logos
- Encrypted User Data

Multiple Location Operating Modes

- Pick-up Mode
 - Users can be assigned locker locations to pick-up items
 - Locations can be assigned expiration time to flag
 - Examples:
 - After-hours pick-up
 - Mailbox pick-up
 - Online order pick-up
- Drop-off Mode
 - Users can drop off items in a locker compartment for pick-up from a courier
 - Examples:
 - Library book return
- Temporary Storage Mode
 - Users can temporarily store items in a secure location

- No pre-assigned users necessary
- User can pick their pin number or scan a card/badge
- Examples
 - Secure cell phone storage (optional integrated charging)
 - Personal belongings storage

Web Management Interface

- View system status, pull log reports, assign users, manage system settings
- Accessible via any modern web browser
 - Microsoft Edge, Google Chrome, or Mozilla Firefox
- Accessible via embedded Wi-Fi access point
 - Requires Wi-Fi add-on
- Accessible via Customer Network
 - Requires customer-provided local network connection at locker site
- Accessible via Internet
 - Requires customer-provided internet connection at locker site

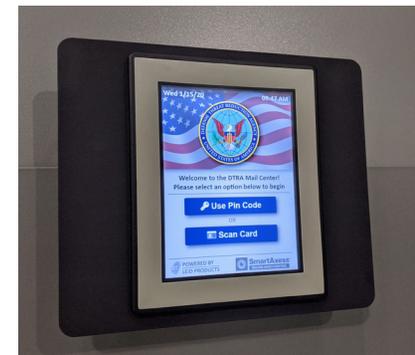
Multiple locker sites

can be networked together to share user and event log data

Users can self-report issues

with the system, library materials to system library administration staff

- Multiple Authentication Methods
- Touch Interface Kiosk
- Multiple Location Operating Modes
- Web Management Interface
- Multiple Locker Sites
- User Self-reporting



Lockers:

- Typical library configuration – (1 or 2) -10 door banks with secure access touchpad mounted in an adjoining kiosk
- Pass-thru (built into library) or non pass-thru (remote) configurations available
- Weather-resistant 16 AWG Galvanized Steel construction suitable for outdoor/remote applications
- Anti-Microbial Powder coated (option) for safety and long term durability
- Available in custom colors
- Heavy duty rotary locks for reliability

SmartAxess Library Locker Systems are designed, manufactured, and assembled in the USA. While there are other US companies offering locker systems, make sure you check country of origin on the components!





SmartAccess™
SECURE ASSET CONTROL



Let us show you how we can help your library or library system deliver the service and sense of community you are known for, during the social distancing restrictions of COVID-19.

To learn more, please contact:

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Visit www.SecureAssetControl.com